

**RFP2021-38B READVERTISEMENT FOR TELEPHONIC INTERPRETING AND TRANSLATING SERVICES FOR THE CITY OF TRENTON, MUNICIPAL COURT PROPOSALS OPENED 7/30/2021 AT 11:00AM**

RFP2021-38B RE-ADVERTISEMENT FOR TELEPHONIC INTERPRETING AND TRANSLATING SERVICES FOR THE CITY OF TRENTON, MUNICIPAL COURT			
NUMBER OF RESPONDENTS:	3		
NAME OF BIDDER	INTERPRETERS UNLIMITED, INC.	VOLATIA LANGUAGE NETWORK, INC.	ACCURATE LANGUAGE SERVICES
ADDRESS	10650 TREENA STREE, SUITE 109	1327 GRANDIN RD SW	501 GRAND AVE, #L-3
CITY, STATE, ZIP	SAN DIEGO, CA 92131	ROANOKE, VA 24015	ASBURY PARK, NJ 07712
CONTACT NAME	SHAMUS SAYED	JESSICA KENT	VICTORIA A. EWING
TELEPHONE	800-726-9891	540-204-7366	732-898-9144
FAX	800-726-9822	540-779-7710	866-924-0744
E-MAIL	<a href="mailto:BIDS@IUGROUP.COM">BIDS@IUGROUP.COM</a>	<a href="mailto:BIDS@VOLATIA.COM">BIDS@VOLATIA.COM</a>	<a href="mailto:VICTORIA@ACCURATELANGUAGESERVICES.COM">VICTORIA@ACCURATELANGUAGESERVICES.COM</a>
STATEMENT OF OWNERSHIP DISCLOSURE	INCLUDED	INCLUDED	INCLUDED
REQUIRED EVIDENCE EEO/AFFIRMATIVE ACTION REGULATIONS QUESTIONAIRE	INCLUDED	INCLUDED	INCLUDED
ACKNOWLEDGEMENT OF RECEIPT OF ADDENDUM	N/A	N/A	N/A
NJ BUSINESS REGISTRATION CERTIFICATE	INCLUDED	REQUIRED FROM AWARDED VENDOR PRIOR TO AWARD	INCLUDED
NON-COLLUSION AFFADAVIT	INCLUDED	INCLUDED	INCLUDED
AFFIRMATIVE ACTION STATEMENT	INCLUDED	INCLUDED	INCLUDED
AMERICANS WITH DISABILITIES ACT OF 1990 LANGUAGE	INCLUDED	INCLUDED	INCLUDED
CERTIFICATION AND DISCLOSURE OF POLITICAL CONTRIBUTIONS	INCLUDED	INCLUDED	INCLUDED
DISCLOSURE OF INVESTED ACTIVITIES IN IRAN	INCLUDED	INCLUDED	INCLUDED
DEBARMENT NOTICE	INCLUDED	INCLUDED	INCLUDED
EIC	CERT.#52762 EXP. 05/15/2021 (EXPIRED)	REQUIRED FROM AWARDED VENDOR PRIOR TO AWARD	CERT.#49102 EXP. 07/15/2026
60-DAY EXTENSION COMPLIANCE	YES	YES	YES
EXCEPTIONS (IF ANY)	NONE	NONE	NONE
CERTIFICATE OF INSURANCE	REQUIRED FROM AWARDED VENDOR PRIOR TO AWARD	REQUIRED FROM AWARDED VENDOR PRIOR TO AWARD	REQUIRED FROM AWARDED VENDOR PRIOR TO AWARD
CITY OF TRENTON RESIDENT POLICY	INCLUDED	INCLUDED	INCLUDED
ETHIC COMPLAINT DISCLOSURE FORM	INCLUDED	INCLUDED	INCLUDED
WILLING TO PROVIDE PRIORITY EMERGENCY SERVICES	YES	YES	YES
W-9	INCLUDED	INCLUDED	INCLUDED
REFERENCES	N/A	N/A	N/A
HOURLY RATES	\$45.00 HOURLY RATE	SEE BREAK-DOWN OF HOURLING FEE PER LANAGUAGE WITH TRAVEL FEE INCLUDED	SEE BREAK-DOWN OF LANAGUAGE PER MINUTE
FATAL FLAW	NONE	NONE	NONE

**BID PROPOSAL FORM**  
**RESPONDENT MUST COMPLETE**

We the undersigned propose to furnish and deliver the above services pursuant to the scope of services and requirements and made part hereof:

**HOURLY RATE**

\$ \$45.00



\_\_\_\_\_  
**(ORIGINAL SIGNATURE BY AUTHORIZED REPRESENTATIVE)**

The undersigned is a Corporation, Partnership or Individual under the laws of the State of California having its principal office at San Diego, California

COMPANY Interpreters Unlimited, Inc.

ADDRESS 10650 Treena Street, Suite 109, San Diego, CA 92131

ADDRESS \_\_\_\_\_

FED. ID # \_\_\_\_\_

NAME Shamus Sayed

TELEPHONE (800) 726-9891

FAX (800) 726-9822

EMAIL bids@iugroup.com

DATE 7/28/2021

SIGNATURE  \_\_\_\_\_

## Fee Schedule

<b>On-Site</b>	<b>Language</b>	<b>Rate</b>	<b>Unit</b>	<b>Minimum</b>	<b>Increment</b>	<b>Cancellation Period</b>
	Spanish	\$65.00	Hour	2	1	48-hours
	All Other Spoken Languages	\$75.00	Hour	2	1	24-hours
	American Sign Language	\$125.00	Hour	2	1	24-hours
All on-site assignments are subject to mileage charges whenever the interpreter travel distance is greater than 25 miles roundtrip. The mileage is calculated from the interpreter's residence to the worksite facility. The mileage charge will reflect the annual rate established by the IRS.						
<b>Video Remote</b>	<b>Language</b>	<b>Rate</b>	<b>Unit</b>	<b>Minimum</b>	<b>Increment</b>	<b>Cancellation Period</b>
	Spanish	\$0.75	Minute	1	1	0
	All Other Spoken Languages	\$1.25	Minute	1	1	0
	American Sign Language	\$1.50	Minute	1	1	0
<b>Translation</b>	<b>Language</b>	<b>Rate</b>	<b>Unit</b>	<b>Minimum</b>	<b>Increment</b>	<b>Cancellation Period</b>
	Spanish	\$0.15	Word	250	-	24-hours
	All Other Spoken Languages	\$0.25	Word	250	-	24-hours
<b>Over the Phone</b>	<b>Language</b>	<b>Rate</b>	<b>Unit</b>	<b>Minimum</b>	<b>Increment</b>	<b>Cancellation Period</b>
	Spanish	\$0.58	Minute	1	1	0
	All Other Spoken Languages	\$0.85	Minute	1	1	0

# RATES

## Over the phone Interpreting (OPI)

Language Category A: \$1.25 per minute

Language Category B: \$1.75 per minute

Language Category C: \$2.25 per minute

- All calls under 30 second are not billed.
- All On-Demand OPI calls have a 15 minute minimum and are billed in 15 minutes increments thereafter.
- Conference calls/video calls are an additional \$0.30 per minute.
- There is no monthly minimum or start-up fees.

## Additional Information

OPI interpreters are accessible via: Smartphone, Tablet / iPad, Laptop/Desktop Computer & telephone landlines (for OPI).

Online Portal: <http://accuratelanguage.interpretmanager.com>

App: To access Accurate Language's OPI or VRI on your smartphone or mobile device, visit the Apple's App Store or the Google Play Store and search for "InterpretManager". Download and install the app.

Accurate Language Services OPI Interpreters are:

- 100% fluent in their supported language pairs
- Qualified & Experienced interpreters
- Bound by confidentiality agreements
- Have a minimum of 2 years in the field experience
- Interpreters possess industry specific certifications
- Background checks are conducted to review interpreter's language proficiency, education, work experience and professional associations.
- ASL interpreters are RID certified

To Schedule an Interpreter for languages not listed, or to request an on-site Interpreter or document translation services contact our office directly, 732-898-9144 or [admin@accuratelanguageservices.com](mailto:admin@accuratelanguageservices.com)



**ACCURATE LANGUAGE**  
**SERVICES**  
TRANSLATION & INTERPRETATION